

TISonline

# CIPFA's online information resource

Supporting financial managers  
in the public services





# what is TISonline?

**TISonline** – [www.cipfa.org.uk/tis](http://www.cipfa.org.uk/tis) – is CIPFA’s online information resource, providing more than 30 information streams of best practice, guidance, commentary and legislative context for financial managers across the public services. Our information streams cover the full range of financial and service functions of local authorities and other public service bodies.

TISonline is compiled and maintained by expert contributors from all parts of the public sector on a ‘by practitioners, for practitioners’ basis. The vital service supports managers at all levels in their everyday activities, as well as underpinning professional development for a range of disciplines and professions.

## Contents

What is TISonline?	2
What do you get?	3
Why should you subscribe?	4
How to subscribe	5
The information streams you can choose from	6

# what do you get?

In addition to giving you access to essential knowledge and guidance through our information streams, a subscription to TISonline also includes the use of important supporting services.

## Discussion forums

A useful reference point to compare good practice and benefit from the opinion and experience of other practitioners, TISonline gives you access to nine popular discussion forums where you can ask questions, raise issues, exchange information and invite opinion from thousands of registered users across the UK. Our forum e-alerts will even keep you up to date by notifying you when new messages have been posted.

## Monthly e-alerts

Stay up to date on new TISonline content with our e-alerts. Each month we'll let you know what's happening in your chosen areas of interest, and include handy tips on how to get the best from TISonline, with information on technical developments on the website.

## Instant emails

When new and updated guidance is added to your chosen information streams, we'll send an email immediately to let you know, providing instant access to the guidance.

## Our forums are:

- Audit
- Capital and Treasury
- Children's services
- Finance
- Fraud
- Housing
- Performance
- Police
- VAT

'The forums can provide healthy debate on new topics and you can tap in to a vast wealth of experience.'

'It has reliable information in simple English.'

'... a valuable source of information that helps me make informed decisions.'

# why should you subscribe?

Right now, public services are facing huge challenges. You're expected to maintain and improve services and maximise outcomes – all with fewer resources.

In order to achieve this you need the right information, support and guidance on the management of public services. TISonline will provide you with the intelligence and guidance you need to plan effectively, make key decisions and review performance.

An easily accessible and user-friendly resource, TISonline gives you a single point of access for essential, authoritative and comprehensive information and commentary on the topics that matter to you. TISonline can provide you with a wealth of important information and guidance across the full range of public sector services and finance functions.

## Who can benefit?

Buy a single subscription to TISonline and everyone in your organisation can benefit from it. A subscription provides multi-user access for all staff. Users just need to register via the website, and they will automatically receive access to all the streams covered by your organisation's subscription, as well as all additional resources, such as the discussion forums.

## Who should subscribe?

Local government, central government, health, housing associations, NDPBs, and public sector employees who have financial management responsibilities.

## How will it help you?

TISonline is an online resource for information that helps you to:

- keep up to date
- research a particular topic
- learn and gain knowledge in new areas
- understand how to achieve best practice
- understand legislative and policy requirements
- take a fresh look at particular challenges
- inform decision-making
- improve your organisation's efficiency

# how to subscribe

You can choose whether to subscribe to the full TISonline service (all streams), or one of our packages covering any number of our 30+ information streams of your choice – and remember your entire organisation can use a single subscription.

Our subscription year runs from 1 April to 31 March, however if you join mid-year we can offer you a pro-rata rate.

When you've chosen the information streams you need, simply email [tis@cipfa.org.uk](mailto:tis@cipfa.org.uk). You can see our current rates and check if your organisation already subscribes by logging on at [www.cipfa.org.uk/tis](http://www.cipfa.org.uk/tis)

## You can choose from the following packages:

- Full subscription – all information streams
- Select 18 – choose any 18 information streams
- Select 12 – choose any 12 information streams
- Select 5 – choose any 5 information streams
- Individual information streams

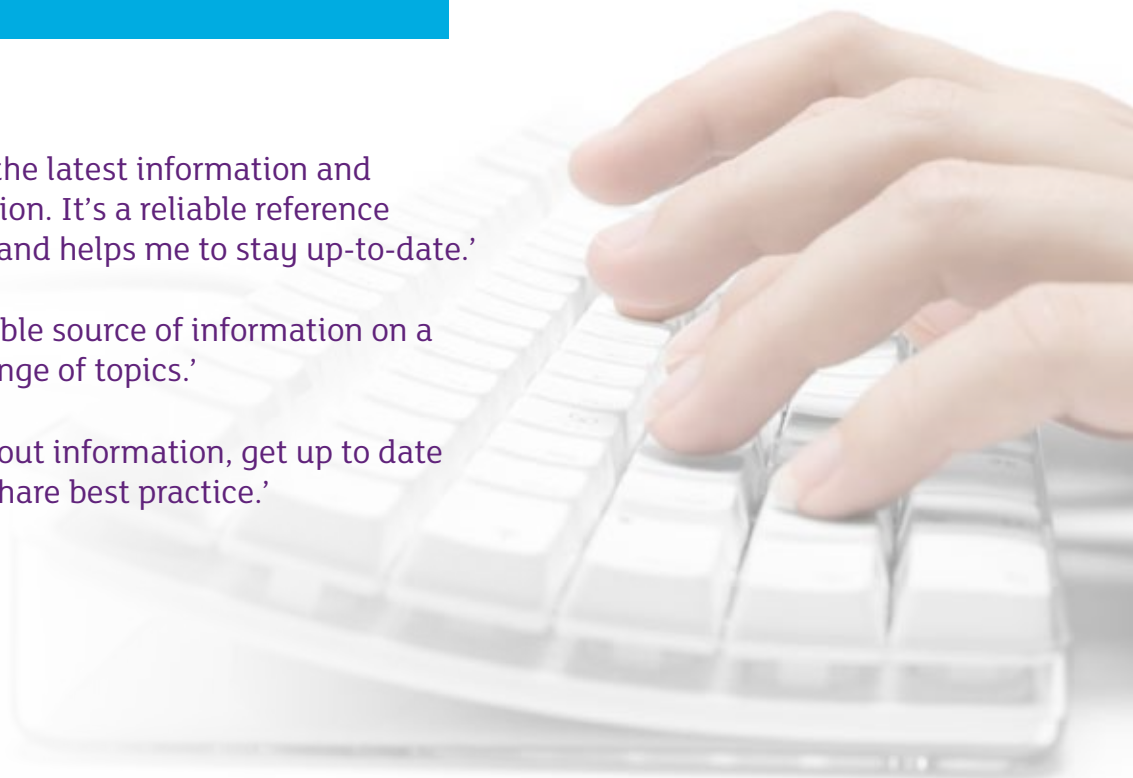
### Find out more

If you'd like to know more about our information streams or the packages available, simply call us on **020 7543 5600** or email [tis@cipfa.org.uk](mailto:tis@cipfa.org.uk)

'It has the latest information and legislation. It's a reliable reference source and helps me to stay up-to-date.'

'...valuable source of information on a wide range of topics.'

'... find out information, get up to date news, share best practice.'



### The information streams you can choose from

Right now, public services are facing huge challenges. You're expected to maintain and improve services and maximise outcomes, all with fewer resources.

In order to achieve this you need the right information, support and guidance on the management of public services. TISonline will provide you with the intelligence and guidance you need to plan effectively, make key decisions and review performance.

An easily accessible and user-friendly resource, TISonline gives you a single point of access for essential, authoritative and comprehensive information and commentary on the topics that matter to you. TISonline can provide you with a wealth of important information and guidance across the full range of public sector services and finance functions.

#### Internal Audit



**TISonline Internal Audit is a good practice guide to internal audit. It's aimed at practitioners involved in audit across the whole of the public services, and is updated by an editorial board of experienced audit practitioners spanning the public sector.**

**TISonline Internal Audit** provides you with practical guidance on all core aspects of internal audit, introducing key concepts and disseminating good practice on internal auditing approaches, techniques and management.

It also gives you coverage of internal audit matters specific to particular sectors, and highlights current issues and developments affecting the audit profession.

[www.cipfa.org.uk/tis/ia](http://www.cipfa.org.uk/tis/ia)

#### Local Authority Accounting



**TISonline Local Authority Accounting is an online guide that brings together CIPFA codes and statements on local authority accounting. It defines best practice and sets out the framework within which these requirements and recommendations should be applied.**

**TISonline Local Authority Accounting** assembles the principal accounting codes of practice for local authorities.

It gives you background on the framework for local authority accounting and the application of International Financial Reporting Standards (IFRS). Other relevant CIPFA guidance is also available, including a comprehensive index of CIPFA's current and archived Local Authority Accounting Panel (LAAP) Bulletins.

[www.cipfa.org.uk/tis/laa](http://www.cipfa.org.uk/tis/laa)

## Asset Management



**TISonline Asset Management is a guide to implementing effective asset management and capital investment planning in the public sector. It's aimed at practitioners involved in asset management in local authorities, and is written and updated by a leading expert in the field.**

Asset management is a topic of growing significance – both nationally and regionally – and local authority assets have an increasingly important role to play in enhancing public services to create wider economic, environmental and social outcomes for local communities.

TISonline Asset Management provides you with an overview of the principles of asset management and addresses the key issues that are relevant to local government. It examines how you can manage your capital assets efficiently and effectively, identifies good practice approaches and keeps you up to date on current issues.

[www.cipfa.org.uk/tis/asset](http://www.cipfa.org.uk/tis/asset)

## Budgeting



**TISonline Budgeting is a comprehensive guide to all aspects of budgetary management in the public services and is updated by an editorial board of experienced finance practitioners.**

This information stream looks at the key principles and core practical objectives of good budgetary management, and explains the main types of budgetary model operating in the public sector. It gives you valuable guidance on planning and preparation, presentation, and management and control of the budget.

**TISonline Budgeting** also provides coverage of capital and revenue budgets, and examines the environment in which objectives are identified and pursued, and the reasons why they may not be achieved.

[www.cipfa.org.uk/tis/budget](http://www.cipfa.org.uk/tis/budget)

## Capital



**TISonline Capital is a detailed guide for anyone involved in capital financing in local authorities, and is updated by an editorial board of experienced practitioners.**

**TISonline Capital** helps you ensure that your organisation has the use of sufficient capital assets to deliver its responsibilities in an efficient, effective and economic manner – and in a way that provides proper accounting and accountability.

This information stream also provides you with strategic and executive guidance on the development and application of a capital finance strategy, the procurement and management of assets and the financing of capital expenditure within the prudential framework.

[www.cipfa.org.uk/tis/capital](http://www.cipfa.org.uk/tis/capital)

## Contract Management



**TISonline Contract Management** is a guide to the process of public sector contracting. Aimed at anyone involved in the management of contracts in the public services, it's written and updated by a leading expert in the field.

**TISonline Contract Management** is a good practice guide to public sector contracting – especially works and services. It addresses the stages of a procurement exercise in sequential order. The guidance recognises that sound and effective contract management is the result of a full appreciation of the complete project life cycle, and any decisions you make in a particular stage will have repercussions on the other stages.

[www.cipfa.org.uk/tis/contract](http://www.cipfa.org.uk/tis/contract)

## Financial Management and Corporate Governance



**TISonline Financial Management and Corporate Governance** is a comprehensive guide to financial management and governance matters in the public services. Aimed at finance practitioners, it's updated by an experienced editorial board spanning the public sector.

**TISonline Financial Management and Corporate Governance** highlights the main features of financial administration in the UK and gives you guidance on the key concepts and features of good governance.

It looks at the core public service issues and concepts relating to financial functions, strategy, control, standards and ethics, and stewardship. The stream emphasises the core role of financial management in the successful management of each organisation's decision making process, use of resources and performance management.

[www.cipfa.org.uk/tis/financial](http://www.cipfa.org.uk/tis/financial)

## Insurance



**TISonline Insurance** is a comprehensive guide to insurance in the public services. Aimed at insurance practitioners in local government, it's updated by an editorial board of experienced practitioners.

**TISonline Insurance** examines insurance as one method of transferring risk within an organisation and outlines the different types of insurance available. It also gives you detailed practical guidance on insurance administration and claims handling, interpretation of legislation and links to further sources of guidance and information.

[www.cipfa.org.uk/tis/insurance](http://www.cipfa.org.uk/tis/insurance)

## Investments



**TISonline Investments** is a guide to the investment of local authority funds, debt management and treasury management practices. Authored by an editorial board of experienced treasury management practitioners, it's being updated to cover the treasury management function in detail.

**TISonline Investments** gives you an understanding of the strategy behind treasury management. You'll get guidance on key concepts such as risk management and performance measurement, and explanations of the legislation and regulatory background underpinning the treasury management function.

This information stream also covers subjects such as corporate governance and trust funds, and is being expanded to include accounting for investments and training.

[www.cipfa.org.uk/tis/investments](http://www.cipfa.org.uk/tis/investments)

## Pensions



**Pensions** is a comprehensive guide to the Local Government Pension Scheme (LGPS). Aimed at practitioners involved in managing the scheme, this information stream is also a valuable resource for anyone who needs knowledge and an understanding of the LGPS.

**TISonline Pensions** is written and updated by a leading expert in the field, and supported by an advisory board of experienced practitioners. It provides you with an overview of the main aspects of the LGPS and defines the roles, responsibilities and processes that ensure the funds and the scheme are managed effectively.

It also examines the governance requirements and key considerations in scheme administration, accounting, audit, risk and fund valuation.

[www.cipfa.org.uk/tis/pensions](http://www.cipfa.org.uk/tis/pensions)

## Procurement



**TISonline Procurement** is a comprehensive guide to procurement in the public services. Aimed at practitioners involved in procuring goods and services across the public sector, it's updated by an editorial board of experienced practitioners.

**TISonline Procurement** is designed to help you to manage your purchasing processes more efficiently and effectively – so you can achieve better value for money.

Against an increasingly tight financial framework – one that emphasises efficiency and continuous improvement – this information stream promotes the adoption of sound practices and highlights the importance of the concept of whole life costs, the environmental agenda and evolving possibilities for using e-commerce.

[www.cipfa.org.uk/tis/procure](http://www.cipfa.org.uk/tis/procure)

## Risk Management



**TISonline Risk Management** gives you an overview of the principles of risk management, focusing on key areas such as corporate governance, risk strategy and policy, risk processes, leadership, training, performance and project management. The information stream has recently been expanded to cover business interruption, ICT disaster recovery and tackling fraud.

Updated by an editorial board of experienced practitioners, **TISonline Risk Management** emphasises that risk management is an essential element of good management, and vital for your organisation to improve financial management and overall performance, maximise opportunities and minimise threats.

It also examines the benefits of effective enterprise risk management, how developing a robust risk appetite can help organisations make better decisions, and the importance of embedding a culture of well managed risk taking – which in turn can encourage innovation and entrepreneurship.

This information stream also gives you a repository of further information, a glossary, example strategies/policies and case studies.

[www.cipfa.org.uk/tis/rmi](http://www.cipfa.org.uk/tis/rmi)

## Human Resources



**TISonline Human Resources** is a comprehensive guide to HR and personnel issues across the public services, and is updated by an editorial board of experienced practitioners.

**TISonline Human Resources** is intended as a reference point for HR practitioners, financial staff and administrators in local government and the wider public sector. It covers the core employee issues you're likely to face, including subjects of particular relevance to the public sector such as workforce planning, training and pensions. It also gives you access to policy and strategy documents based on real examples from local authorities.

[www.cipfa.org.uk/tis/hr](http://www.cipfa.org.uk/tis/hr)

## ICT and Business Transformation



**TISonline ICT and Business Transformation** is an introductory, non-technical guide to information and communications technology (ICT) aimed at practitioners involved in ICT across the whole of the public services.

Aimed at financial managers and other non-specialist users of ICT, **TISonline ICT and Business Transformation** gives you a practical perspective on the role of ICT within organisations – including an understanding of its capabilities and benefits, related financial issues, and the potential advantages or drawbacks of different options.

This information stream also covers strategic and governance issues, and looks at the role of ICT in supporting business transformation. Useful resources include example policy documents, case studies, a glossary of common technical terms and a directory of ICT websites.

[www.cipfa.org.uk/tis/ict](http://www.cipfa.org.uk/tis/ict)

## Charging



**TISonline Charging is a guide to UK local government charging policy and practice. Aimed at finance practitioners for whom charging for services is an issue, it's written and updated by a leading expert in the field.**

**TISonline Charging** provides you with an overview of current charging policy and practice within local government in the UK, and examines the way in which charging policies are used across a wide range of services.

Charging for services is a hot topic in the debate on local government finance, and is a financial option where local authorities enjoy a high level of discretion. In addition to its potential to generate income in a time of reduced budgets, charging can be used as a strategic tool to direct resources and services to those most in need.

This information stream gives you detailed coverage of the main local government service areas and guidance on the relevant legislation. Areas covered include housing rents, care services, infrastructure charges, education, library services, museums, waste, road use, parking, sports and leisure.

[www.cipfa.org.uk/tis/charging](http://www.cipfa.org.uk/tis/charging)

## Government Grants



**TISonline Government Grants is an online guide to the local government grant funding system and is updated by an editorial board of experienced finance and revenues practitioners.**

**TISonline Government Grants** acts as a supplement to the local government finance settlement information published annually by CLG, with an evolving record of the main features of the local government funding system for England and Wales.

This useful information stream provides you with an overview of the current funding system based on the four block model, with detailed explanations of the calculations for each service area, together with worked examples. It also summarises the main specific grants and other sources of funding, and gives you background on the history and ongoing development of the local government funding system.

Guidance will be provided on the new system of business rates retention as it develops.

[www.cipfa.org.uk/tis/grants](http://www.cipfa.org.uk/tis/grants)

## Guide to the Council Tax



**TISonline Guide to the Council Tax is a comprehensive online guide aimed at practitioners administering the council tax, and serves as a useful reference guide for all finance managers and professionals in local government. It's written and updated by a leading expert in the field.**

**TISonline Guide to the Council Tax** is a comprehensive, in-depth, practical guide to the administration of the council tax – the principal system for collecting local taxation since 1992. It gives you annotated legislation and commentary, decisions of valuation tribunals, a summary of relevant case law and a comprehensive library of all the statutory instruments passed since 1992.

[www.cipfa.org.uk/tis/counciltax](http://www.cipfa.org.uk/tis/counciltax)

## Local Taxation



**TISonline Local Taxation is a comprehensive guide to the administration of council tax and national non-domestic rates (NNDR), the principal systems of local taxation in England and Wales. It's updated by an editorial board of experienced practitioners.**

**TISonline Local Taxation** explains the technical formulae and accounting arrangements relating to the financial administration of local taxation, as well as related commentary and legislative developments. You can learn about valuation, appeals, liability, exemption, discounts and reliefs, billing and collection (including data protection issues for council tax), enforcement and accounting arrangements for both council tax and NNDR systems.

[www.cipfa.org.uk/tis/localtax](http://www.cipfa.org.uk/tis/localtax)

## Adult Social Services



**TISonline Adult Social Services is a comprehensive guide to the financial, legislative and policy-led aspects of the social services function, and is updated by an editorial board of experienced practitioners.**

**TISonline Adult Social Services** gives you detailed guidance on specific adult client groups, exploring the particular needs of these groups as well as the local authority's role and responsibilities. It identifies key issues which impact on all areas of social services such as performance and regulation, funding, charging and emerging policies.

[www.cipfa.org.uk/tis/adultss](http://www.cipfa.org.uk/tis/adultss)

## Health



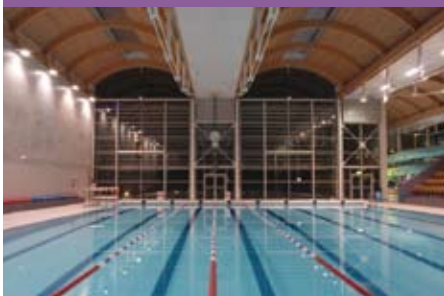
**TISonline Health is a comprehensive source of financial information for anyone involved in the health sector, and is updated by an editorial board of experienced practitioners.**

**TISonline Health** identifies key health issues, explores core financial and legislative principles, provides guidance on policy implementation, and outlines the practical implications for health sector staff. It gives you practical guidance on day-to-day work based on the Financial Assurance Standards (FAST) commissioned by the NHS Finance Staff Development Unit as a benchmark for NHS finance teams, focusing on good financial management and sound corporate governance.

[www.cipfa.org.uk/tis/health](http://www.cipfa.org.uk/tis/health)

# Local Authority Funding and Social Housing streams

## Leisure and Cultural Services



**TISonline Leisure and Cultural Services** is a comprehensive guide to the legislative, strategic and financial background to the provision of leisure and cultural services by local authorities. It is updated by an editorial board of experienced practitioners.

**TISonline Leisure and Cultural Services** address the main areas of service including art and culture, libraries, recreation and sport, open spaces and tourism. For each service area, the information stream sets out the key legislation and operational and management issues, keeping you abreast of best practice and current policy agendas.

[www.cipfa.org.uk/tis/lcs](http://www.cipfa.org.uk/tis/lcs)

## Housing Association Finance

(in partnership with the National Housing Federation)



**Housing Association Finance** is produced jointly by CIPFA and the National Housing Federation, and is a comprehensive guide to financial management for practitioners in housing associations. It is updated by an editorial board of experts from the sector.

**Housing Association Finance** gives you practical guidance on housing management and financial functions, including development finance, revenue income, asset management, supported housing, low cost home ownership, accounts, treasury management, insurance, risk management and taxation.

For each area, the information stream provides you with a general background, highlights topical issues, and explains the regulatory requirements and relevant processes.

It's a useful reference source for all housing association finance practitioners, board members and suppliers of financial services to housing associations.

[www.cipfa.org.uk/tis/haf](http://www.cipfa.org.uk/tis/haf)

## Local Authority Housing



**TISonline Local Authority Housing** provides comprehensive guidance on housing finance. Aimed at finance practitioners and housing management practitioners in local government, it's updated by an editorial board of experienced housing finance practitioners.

**TISonline Local Authority Housing** is a useful guide for both the landlord role and the strategic enabling role of local housing authorities – as well as covering alternative delivery arrangements such as PFI and ALMOs. It gives you practical guidance on this specialist area, and covers housing management, the regulatory system, rents, service charges, accounting and issues such as homelessness and regeneration.

It covers management of the Housing Revenue Account and capital finance. It includes guidance on regional variation between England, Wales and Scotland. The stream will keep you up to date with ongoing developments in the introduction of the new self-financing system for local authority housing, and other new and emerging issues.

[www.cipfa.org.uk/tis/lah](http://www.cipfa.org.uk/tis/lah)

### Environmental Services



**TISonline Environmental Services** is a comprehensive guide to the financial, legislative and practical aspects of the environmental and regulatory services provided by local authorities, and is updated by an editorial board of experienced practitioners.

**TISonline Environmental Services** covers traditional activity areas such as environmental health, waste management and trading standards as well as evolving issues including sustainability, the “cleaner, safer, greener” agenda and climate change.

It explores the extent of local authorities’ roles and responsibilities in each area, with accessible coverage of some of the more technical and scientific aspects inherent in environmental services.

[www.cipfa.org.uk/tis/environment](http://www.cipfa.org.uk/tis/environment)

### Planning



**TISonline Planning** aims to help those who work with and within local authority town planning and building control services. Written by an expert in the field, and supported by an editorial board of experienced practitioners, it will increase your understanding of where your services fit into the broader picture of planning and how to meet wider central government and local community objectives.

**TISonline Planning** provides you with an overview of the legislative framework and the key processes underpinning the services. It also gives you guidance in assisting practitioners in managing effective service delivery.

This information stream is targeted at local government planners, aspiring planners who are keen to progress within local government and anyone who wishes to raise the profile and enhance the role of planners. It includes links to helpful sources of further information and advice.

[www.cipfa.org.uk/tis/planning](http://www.cipfa.org.uk/tis/planning)

### Regeneration



**TISonline Regeneration** provides you with practical guidance and information on the regeneration issues facing towns, cities, regions and communities. This comprehensive resource is updated by an editorial board of experienced practitioners.

**TISonline Regeneration** highlights the principal regeneration issues, exploring the role of public sector bodies in economic development, regeneration of the built environment, and the development of sustainable communities. It covers the key agencies involved in public sector regeneration, national policies and their implementation at the local level, and funding regimes and resources.

[www.cipfa.org.uk/tis/regeneration](http://www.cipfa.org.uk/tis/regeneration)

### Transport



**TISonline Transport** gives you a comprehensive overview of developments in transport policy, legislation and funding.

Updated by an editorial board of experienced practitioners, **TISonline Transport** identifies key areas in local authority transport provision, as well as the wider strategic frameworks, and gives you guidance on implementing central government policy. It also explains the financial implications of public transport and explores the social and environmental impacts of transport schemes.

[www.cipfa.org.uk/tis/transport](http://www.cipfa.org.uk/tis/transport)

### Education



**TISonline Education** provides you with an introduction to children's services. Written by experienced practitioners working in the field, the information stream is being developed to cover all the services operating under the children's services umbrella.

**TISonline Education** outlines the legislative background, best practice and financial requirements behind the education, social care and health services that make up children's services. It will further explain the nature of the service and how the various strands are underpinned and fit together.

[www.cipfa.org.uk/tis/education](http://www.cipfa.org.uk/tis/education)

### Police and Fire



**TISonline Police and Fire** provides you with an overview of the organisation and financial management of the police service and the fire and rescue service.

**TISonline Police and Fire** explains the organisational structure of both services, their legislative background and the main management and financial issues, including funding, revenue and capital finance, accounting, audit and inspection.

This information stream complements other TISonline finance-focused streams by highlighting the issues that are particularly relevant to finance practitioners in the police and fire and rescue services.

[www.cipfa.org.uk/tis/policeandfire](http://www.cipfa.org.uk/tis/policeandfire)

## Education VAT



**TISonline Education VAT provides you with comprehensive guidance on the general principles of VAT as it impacts on the education sector, and advises on any areas of special difficulty.**

The information stream includes guidance for local authorities, academies and other public sector education and training bodies, and for further and higher education and the independent sector.

**The Education VAT** information stream is compiled by Deloitte.

[www.cipfa.org.uk/tis/eduvat](http://www.cipfa.org.uk/tis/eduvat)

## Health VAT



**TISonline Health VAT provides you with comprehensive guidance on the general principles of VAT as it impacts on NHS bodies, and advises on any areas of special difficulty, including business/non-business activities and the contracted out services (CoS) rules.**

The information stream is supported by the Healthcare Financial Management Association (HFMA) and is linked to the HFMA VAT Sub-Committee. It is compiled by Deloitte.

[www.cipfa.org.uk/tis/healthvat](http://www.cipfa.org.uk/tis/healthvat)

## Housing Associations and RSLs VAT



**TISonline Housing Associations and RSLs VAT is a comprehensive guide to VAT as it impacts on housing associations.**

**TISonline Housing Associations and RSLs VAT** provides you with comprehensive guidance on the general principles of VAT as it impacts on housing associations and registered social landlords, and advises on any areas of special difficulty.

The Housing Associations and RSLs VAT information stream is compiled by Deloitte.

[www.cipfa.org.uk/tis/havat](http://www.cipfa.org.uk/tis/havat)

### Local Authorities and Similar Bodies VAT



**TISonline Local Authorities and Similar Bodies VAT is a comprehensive guide to VAT as it impacts on section 33 bodies.**

**TISonline Local Authorities and Similar Bodies VAT** provides you with comprehensive guidance on the general principles of VAT as it impacts on section 33 bodies, and advises on any areas of special difficulty.

The Local Authorities and Similar Bodies VAT information stream is compiled by Deloitte and also brings together specific guidance notes issued by HM Revenue and Customs.

[www.cipfa.org.uk/tis/lavat](http://www.cipfa.org.uk/tis/lavat)

### PAYE and National Insurance



**TISonline PAYE and National Insurance is a comprehensive guide to PAYE and NI as it impacts on public service bodies.**

**TISonline PAYE and National Insurance** provides you with comprehensive guidance on the basic principles of PAYE/NI as it impacts on public service bodies, and advises on any areas of special difficulty.

The PAYE and National Insurance information stream is compiled by Deloitte.

[www.cipfa.org.uk/tis/payee](http://www.cipfa.org.uk/tis/payee)

### About TISonline

‘The whole forum discussion is excellent and enables each user to know what is happening in other authorities.’

‘The information provided by TISonline has enhanced my knowledge of local authority finance procedures and issues which affect local authority finance.’

### About our instant emails

‘This is one of the outstanding services provided by CIPFA. This is my preferred means to keeping up to date with current developments in local government.’



**Registered Office:**

3 Robert Street, London WC2N 6RL

T: 020 7543 5600

[www.cipfa.org.uk](http://www.cipfa.org.uk)

TISonline, part of CIPFA Business Limited, the trading subsidiary of the Chartered Institute of Public Finance and Accountancy, Registered in England and Wales no.2376684.

---